

**A Promise of
SAFETY... CONFIDENCE... PEACE OF MIND**

Connecting People with Health Care

Maintain independence in your own home with HVA LIFE⁺LINK, offered by a service you already know and trust—Huron Valley Ambulance, your local nonprofit ambulance service.

HVA LIFE⁺LINK brings peace of mind to you and your loved ones by connecting you to emergency assistance whenever you need it.



“My husband was not home when I fell but by pushing my LIFE⁺LINK button I got the help I needed immediately.”



“LIFE⁺LINK gives me the confidence that I will get help right away and the local dispatchers notify my son.”

Huron Valley Ambulance is your local nonprofit ambulance service providing emergency medical services to Washtenaw, western Wayne and southwest Oakland counties.

As a full-service prehospital care agency, HVA provides:

- Emergency paramedic ambulance service.
- Non-emergency ambulance transportation.
- HVA Mobility Transportation — safe, reliable transportation for senior citizens and people with physical disabilities.
- Special event coverage, including standby service at sporting events and first aid at community activities.
- Health and safety presentations for students, senior citizens and other groups.
- No insurance co-pays when you join **HVAPlus***, our membership program that covers all out-of-pocket emergency ambulance costs. **HVAPlus** members also get free installation on HVA LIFE⁺LINK. For details, call **1-888-463-7587 (PLUS)** or visit www.hva.org and click on “**HVAPlus**.”

**HVAPlus is limited to the HVA 9-1-1 service area.*

HVA

HURON VALLEY
AMBULANCE

1200 State Circle • Ann Arbor, Michigan 48108-1691
HVA LIFE⁺LINK: 734-477-6453 • lifelink@hva.org
www.hva.org

Community-owned • Nonprofit • Nationally accredited

Note: This system can not be used with Voice Over Internet Protocol (VOIP) phone lines.

HVA LIFE⁺LINK



*Enjoy your independence with
SAFETY... CONFIDENCE... PEACE OF MIND*

HVA LIFE⁺LINK

Connecting People with Health Care

Instant access to Huron Valley Ambulance
24 hours a day
for falls, distress or other emergencies.

Contact us with questions or to schedule a **free** no-obligation home demonstration.
Call **734-477-6453** or **1-866-824-4413**
or email lifelink@hva.org.

A PROGRAM OF HURON VALLEY AMBULANCE
A Nonprofit Community Service

Help is only a button push away!

SAFETY

HVA LIFE LINK

Why would I need the HVA LIFE LINK in-home medical monitoring system?

If you fell tonight, how would you get up?

If you can't get up, how will you get help?

If you live alone or have a chronic medical condition, a personal emergency response system can help you feel more confident while living independently in your own home.

Every second counts in an emergency. Having access to help at the push of a button can lessen the risk of no one knowing that you need help.

Instant Access to Help 24 Hours a Day

HVA LIFE LINK provides safety, confidence and peace of mind in an easy-to-use waterproof call button and speakerphone system which is monitored locally by the HVA 9-1-1 Call Center (no out-of-state operators). In case of a fall, distress or other medical concerns, pressing the call button automatically activates the phone to contact your choice of preprogrammed responders: neighbors, family, friends and/or the HVA 9-1-1 Call Center, which is staffed 24 hours a day.

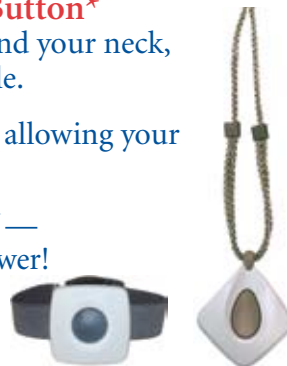
Once the unit is answered, you can talk and hear through the speakerphone. HVA's medically trained dispatchers will evaluate the situation and send an ambulance to your home immediately when necessary. They will also give you instructions on what to do until paramedics arrive. If you are not able to respond to the dispatcher, an ambulance crew will be sent to check on you.

CONFIDENCE

HVA LIFE LINK Call Button*

- Available to wear around your neck, wrist or wall mountable.
- Small and lightweight, allowing your hands to remain free.
- Sealed and waterproof — can be worn in the shower!

*Button signal range may vary due to environmental factors.



HVA LIFE LINK Speakerphone

- Connects to a standard phone jack.
- Dials your choice of preprogrammed responders (neighbors, family, friends and/or the HVA 9-1-1 Call Center) when call button is pushed.
- Features a powerful speakerphone so you can talk and listen hands free.
- Can be used as a regular phone when not activated for HVA LIFE LINK.
- Includes convenient speed dial feature.
- Includes battery backup for power outages.



HVA LIFE LINK Monitoring Options

- 1 Professional monitoring service – Calls go directly to the HVA 9-1-1 Call Center (not an out-of-state operator). Staffed 24 hours a day, 7 days a week.
- 2 Combined monitoring service – Combination of neighbors, family, friends and the HVA 9-1-1 Call Center.
- 3 Community monitoring service – Only neighbors, family and friends.

PEACE OF MIND

More HVA LIFE LINK Features

- Free installation for **HVAPlus** members. (See information on back of brochure).
- No long term contracts. Commitment is month to month.
- Low battery and other alerts.
- Activity monitoring – notifies loved ones if no activity occurs within a certain time period.
- Daily reminders – up to four – for medications, appointments, etc.

Getting Set Up

Call to set-up an appointment for our HVA LIFE LINK representative to visit your home. We will set up the equipment, explain how the service works and answer your questions.

Contact us with questions or to schedule a **free** no-obligation home demonstration. Call **734-477-6453** or **1-866-824-4413** or email lifelink@hva.org.

