



Huron Valley Ambulance
A nonprofit community service.



HVA At-A-Glance

1200 State Circle
Ann Arbor, Michigan 48108
(734) 477-6261

HVA Quick Facts:

HVA started: 1981
HVA ambulances: 61
HVA employees: 310
HVA Paramedics: 230
Population served: 482,189
Annual budget: \$25 million
Municipalities served: 38
Calls (2014): 76,835
Transports (2014): 66,378

For additional information,
visit us on the web:
www.hva.org/government

System Quick Facts:

Ambulances: 121
Employees: 621
Population served: 1.1 million
Annual budget: \$48.5 million
Calls (2014): 150,985
Transports (2014): 123,960



Ask us about:

- EMT/Paramedic Education*
- Subscription Program*
- Emergency Driving Simulator*
- Camp 9-1-1 for Kids*
- Fire Department Dispatching*
- Mobility Transportation*
- United Way 2-1-1 Call Center*
- EMS LifeLink for Seniors*
- AEDs/Staying "Heart Safe"*
- Mobile Command Post*
- HVA Community Benefits*

HVA provides paramedic ambulance and health transportation services to residents in southwest Oakland, Washtenaw, and western Wayne counties.

HVA is a nonprofit, community-owned organization which is governed by a volunteer board of trustees. Founded by five hospitals in 1981, our organization has grown to provide paramedic ambulance service to over one million Michigan residents in eight counties across southeast and south central Michigan, serving 120 local municipalities.

HVA ambulances are deployed out of central support facilities located in Plymouth and Ann Arbor. We have additional ambulance stations in South Lyon, New Hudson, Wixom, Chelsea, Dexter, Manchester, Saline, and Van Buren Township.

We achieve economies-of-scale through:

- Fluid deployment of ambulances across municipal boundaries.
- Maximum utilization: We assign more ambulances to emergencies during peak 9-1-1 periods while transporting non-emergency patients during slower periods. 90% of our ambulances are paramedic units, so they can handle both types of calls.
- We are a leader in the development of best practices as Michigan’s largest ambulance operation.
- Group purchasing of vehicles, life support equipment and supplies save dollars.
- Our secondary PSAP provides medical self help instructions to 9-1-1 callers—relieving that burden on municipal dispatching centers.
- We spread our overhead (dispatching, billing, training, administration) over a large call base—150,000 calls last year alone

No tax support. Some municipalities provide paramedic ambulance service directly. These require tax subsidies in addition to the ambulance fees they receive. HVA is a public-private partnership which breaks even *without* municipal subsidy.

High quality, consistency and reliability. We provide consistent, high quality, compassionate care. We are a leader in EMS research and evidence-based protocol development. We became the first ambulance service in southeast Michigan to be nationally accredited in 1993 (now there are 32 accredited services in Michigan). We began diagnosing heart attacks in the field fifteen years ago in *all* of our municipalities (some paramedic ambulance services still do not do this today). We have a committee of our Board of Trustees devoted to improving Quality.

Huron Valley Ambulance is a consolidated municipal success story; a public-private partnership thanks to the support we receive from each of our municipalities, hospitals, staff members and volunteers, and the members of our board of trustees and oversight committees.

As you identify examples of consolidated and collaborative services that you provide across municipal boundaries, we encourage you to use HVA as one of your examples. Through our parent organization Emergent Health Partners, we are a service that you share with 119 other municipalities in Michigan.

For more information about our organization and the services we provide, please contact us at (734) 477-6261. We would be delighted to meet with you or to make a presentation to your council or board. Thank you.



Municipalities served by Emergent Health Partners and our affiliated ambulance services:

**Huron Valley Ambulance — Jackson Community Ambulance — Monroe Community Ambulance
Lenawee Community Ambulance — Albion Community Ambulance — Alliance Mobile Health**

A public/private multi-jurisdictional partnership delivering Emergency Medical Services.

Our 9-1-1 Service Areas

Oakland County

Berkley, City of
Beverly Hills Village
Clawson, City of
Huntington Woods, City of
Lyon Township
Oak Park, City of
South Lyon, City of
Troy, City of
Wixom, City of

Calhoun County

Albion, City of
Albion Township
Clarence Township
Homer Township
Homer Village
Sheridan Township

Jackson County

Blackman Township
Brooklyn Village
Columbia Township
Concord Township
Concord Village
Grass Lake Township
Grass Lake Village
Hanover Township
Hanover Village
Henrietta Township
Jackson, City of
Leoni Township
Liberty Township
Napoleon Township
Norvell Township
Parma Township
Parma Village
Pulaski Township
Rives Township
Sandstone Township
Spring Arbor Township
Springport Township
Springport Village
Summit Township
Tompkins Township
Waterloo Township

Lenawee County

Adrian, City of
Britton Village
Cambridge Township
Clinton Township
Clinton Village
Franklin Township
Macon Township
Onsted Village
Raisin Township
Ridgeway Township
Rome Township
Tecumseh, City of
Tecumseh Township

Livingston County

Green Oak Township

Monroe County

Ash Township
Bedford Township
Berlin Township
Carleton Village
Dundee Township
Dundee Village
Erie Township
Estral Beach Village
Exeter Township
Frenchtown Township
Ida Township
LaSalle Township
London Township
Luna Pier, City of
Maybee Village
Milan, City of
Milan Township
Monroe, City of
Monroe Township
Petersburg, City of
Raisinville Township
South Rockwood Village
Summerfield Township
Whiteford Township

Washtenaw County

Ann Arbor, City of
Ann Arbor Township
Augusta Township
Barton Hills Village
Bridgewater Township
Chelsea, City of
Dexter, City of
Dexter Township
Freedom Township
Lima Township
Lodi Township
Lyndon Township
Manchester Township
Manchester Village
Milan, City of
Northfield Township
Pittsfield Township
Salem Township
Saline, City of
Saline Township
Scio Township
Sharon Township
Superior Township
Sylvan Township
Webster Township
York Township
Ypsilanti, City of
Ypsilanti Township

Wayne County

Belleville, City of
Huron Township
Plymouth, City of
Plymouth Township
Sumpter Township
Van Buren Township

Huron Valley Ambulance

Community-owned ■ Nonprofit ■ Nationally accredited