



# HVA At-A-Glance

1200 State Circle  
 Ann Arbor, Michigan 48108  
 (734) 477-6261

HVA Quick Facts:

HVA started: 1981  
 HVA ambulances: 72  
 HVA medics: 280  
 Population served: 501,281  
 Annual budget: \$32.5 million  
 Municipalities: 42  
 Calls (2016): 103,809  
 Transports (2016): 84,440

For additional information,  
 visit us on the web:

[www.hva.org/government](http://www.hva.org/government)



**Ask us about:**

- EMT/Paramedic education*
- EMSPlus membership*
- Emergency Driving Simulator*
- Camp 9-1-1 for Kids*
- Fire Department Dispatching*
- Mobility Transportation*
- Lifeliink medical monitoring*
- AEDs/Staying "Heart Safe"*
- Mobile Command Post*
- HVA Community Benefits*

HVA is a member of Emergent Health Partners, a nonprofit regional provider of mobile health services.



**About HVA:** HVA provides paramedic ambulance and health transportation services to residents in southwest Oakland, western Wayne and Washtenaw counties.

HVA is a nonprofit, community-owned organization which is governed by a volunteer board of trustees. Founded by five hospitals in 1981, our organization has grown to provide paramedic ambulance service to over one million Michigan residents in eight counties across southeast and south central Michigan, serving 121 local municipalities.

HVA ambulances are deployed out of central support facilities in Ann Arbor and Plymouth, and we have additional ambulance stations in Chelsea, Dexter, Manchester, New Boston, New Hudson, Saline, South Lyon, Van Buren Township and Wixom.

We achieve economies-of-scale through:

- Fluid deployment of ambulances across municipal boundaries.
- Maximum utilization: We assign more ambulances to emergencies during peak 9-1-1 periods while transporting non-emergency patients during slower periods. 90% of our ambulances are ALS, so they can handle both types of calls.
- We are a leader in the development of best practices as Michigan’s largest ambulance operation.
- Group purchasing of vehicles, life support equipment and supplies save dollars.
- Our secondary PSAP provides medical self help instructions to 9-1-1 callers—relieving that burden on municipal dispatching centers.
- We spread our overhead (dispatching, billing, training, administration) over a large call base—over 150,000 calls last year alone

**No tax support:** Some individual municipalities provide paramedic ambulance service themselves. These require tax subsidies in addition to the ambulance fees received. HVA is a public-private partnership which breaks even without municipal subsidy.

**High quality, consistency and reliability:** We provide consistent, high quality, compassionate care. We are a leader in EMS research and evidence-based protocol development. We became the first ambulance service in southeast Michigan to be nationally accredited in 1993 (now there are 30 accredited services in Michigan). We began diagnosing heart attacks in the field seventeen years ago in all of our municipalities. We also have a committee of our Board of Trustees devoted to improving Quality.

Huron Valley Ambulance is a consolidated municipal success story; a public-private partnership thanks to the support we receive from each of our 121 municipalities, 22 hospitals, our more than 700 staff members and volunteers, our partners, and the volunteer members of our board of trustees and oversight committees.

*As you identify examples of consolidated and collaborative services that you provide across municipal boundaries, we encourage you to use HVA as one of your examples. Through our parent organization Emergent Health Partners, we are a service that you share with 121 other municipalities in Michigan.*

For more information about our organization and the services we provide, please contact us at (734) 477-6261. We would be delighted to meet with you or to make a presentation at your council or board. Thank you.

**Municipalities served by Emergent Health Partners and our affiliated ambulance services:**

**Huron Valley Ambulance—Jackson Community Ambulance—Lenawee Community Ambulance  
Monroe Community Ambulance—Albion Community Ambulance—Alliance Mobile Health**

A public/private multi-jurisdictional partnership delivering Emergency Medical Services.

**9-1-1 Service Areas**

Oakland County  
Berkley, City of  
Beverly Hills Village  
Clawson, City of  
Huntington Woods, City of  
Lyon Township  
Oak Park, City of  
Royal Oak Township  
South Lyon, City of  
Troy, City of  
Wixom, City of

Washtenaw County  
Ann Arbor, City of  
Ann Arbor Township  
Augusta Township  
Barton Hills Village  
Bridgewater Township  
Chelsea, City of  
Dexter Township  
Dexter Village  
Freedom Township  
Lima Township  
Lodi Township  
Lyndon Township  
Manchester Township  
Manchester Village  
Milan, City of  
Northfield Township  
Pittsfield Township  
Salem Township  
Saline, City of  
Saline Township  
Scio Township  
Sharon Township  
Superior Township  
Sylvan Township  
Webster Township  
York Township  
Ypsilanti, City of  
Ypsilanti Township

Calhoun County  
Albion, City of  
Albion Township  
Clarence Township  
Homer Township  
Homer Village  
Sheridan Township

Jackson County  
Blackman Township  
Brooklyn Village  
Columbia Township  
Concord Township  
Concord Village  
Grass Lake Township  
Grass Lake Village  
Hanover Township  
Hanover Village  
Henrietta Township  
Jackson, City of  
Leoni Township  
Liberty Township  
Napoleon Township  
Norvel township  
Parma Township  
Parma Village  
Pulaski Township  
Rives Township  
Sandstone Township  
Spring Arbor Township  
Springport Township  
Springport Village  
Summit Township  
Tompkins Township  
Waterloo Township

Lenawee County  
Adrian, City of  
Britton Village  
Cambridge Township  
Clinton Township  
Clinton Village  
Franklin Township

Macon Township  
Onsted Village  
Raisin Township  
Ridgeway Township  
Rome Township  
Tecumseh, City of  
Tecumseh Township

Livingston County  
Green Oak Township

Monroe County  
Ash Township  
Bedford Township  
Berlin Township  
Carleton Village  
Dundee Township  
Dundee Village  
Estral Beach Village  
Exeter Township  
Frenchtown Township  
Ida Township  
LaSalle Township  
London Township  
Luna Pier, City of  
Maybee Village  
Milan, City of  
Milan Township  
Monroe, City of  
Monroe Township  
Petersburg, City of  
Raisinville Township  
South Rockwood Village  
Summerfield Township  
Whiteford Township

Wayne County  
Belleville, City of  
Huron Township  
Plymouth, City of  
Plymouth Township  
Sumpter Township  
Van Buren Township



**Huron Valley Ambulance**

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**Community Owned—Nonprofit—Nationally accredited**